



Bloomington Police Department Officer & Employee Complaint Form

Officer & Employee Complaint Information

It is the mission of the Bloomington Police Department to work honorably and steadfastly with members of the community to enhance livability through servant leadership, strong partnerships, and continuous innovation. Police officers are entrusted with significant authority and are expected to exercise that authority in a manner that respects the dignity and rights of all community members.

The Bloomington Police Department provides this complaint process so community members may report concerns or allegations of misconduct involving department employees. Accountability and transparency are essential to maintaining public trust.

Complaints are reviewed and investigated objectively and as promptly as possible. The purpose of the investigation is to determine whether the allegation can be substantiated or whether the employee should be cleared of wrongdoing.

How to Submit a Complaint

Complaint Forms

Complaint forms are available:

- Online
- At the Police Department front desk or lobby
- Through community organizations, including the NAACP, Not in Our Town, Public Safety Community Relations Board (PSCRB), and others, which may assist with completion.

Submit a Complaint in Person

Completed complaint forms may be submitted to a staff officer of the Bloomington Police Department (Sergeant, Lieutenant, or Assistant Chief). The information provided may be used as the basis for an internal investigation. You may be contacted by a staff officer or internal investigator for an interview, a formal statement, or to clarify information provided.

Submit a Complaint by Mail:

Complaints may also be submitted by mail.

Office of Professional Standards
305 S. East Street
Bloomington, IL 61701

Important Information

- The complaint process is not intended as punishment for officers who are lawfully performing their duties.
- Individuals who file a formal complaint will be informed of the final disposition of the investigation.
- Most investigations are completed within a reasonable time. More complex matters may require additional time, and complainants will be provided with updates on the status of the investigation when appropriate.

If you have questions about this process, please contact the **Office of Professional Standards at (309) 434-2350**.



BLOOMINGTON POLICE DEPARTMENT

Officer & Employee COMPLAINT FORM

For Office Use Only

Complaint Number: _____

Complaint Taken

- 1. In Person _____
- 2. By Phone _____
- 3. By Mail _____

Complainant's Information

Name: _____ Date of Birth: _____

Phone: _____

Email Address: _____

Address: _____

Street

City

State

Zip

Place of Employment: _____

Address: _____

Phone: _____

Witness Information

Name	Address	City/State/Zip	Phone
------	---------	----------------	-------

Officers Involved

Officer's Name	ID#	Officer's Name	ID#
----------------	-----	----------------	-----

1. _____ 4. _____

2. _____ 5. _____

3. _____ 6. _____

Location and Time of Incident

Location of Incident	Date	Time
----------------------	------	------

Harassment, retaliation, or retribution for filing a complaint or testifying on behalf of a complainant will not be tolerated. If you believe you are the subject of harassment, retaliation, or retribution as a result of the complaint process, please contact the Public Safety & Community Relations Board, the Department of Professional Standards within the Police Department or the City's Legal Department for appropriate investigation and follow-up.

Complainant Signature: _____ Date: _____

Staff Officer Receiving the Complaint: _____ Date: _____

Was the complaint resolved at the time it was submitted?

Yes No

Does the complaint require additional follow-up investigation?

Yes No

Did the complainant provide additional evidence?

Yes No

Is there additional evidence that needs to be collected and is time-sensitive (e.g., digital video)?

Yes No